QUAIL CREEK M.U.D. A RELIABLE SOURCE
515 Chukar Drive · Victoria, Texas 77905-4404 · (361)-572-0810 · FAX (361)-572-3993

APPLICATION FOR WATER AND SEWER SERVICE

RESIDENTIAL:

Name:_____

Spouse's Name: _____

Service Address: _____

Mailing Address (if different):_____

E-mail Bill: No__ Yes__ Email:_____Phone #:_____

Number in Household: Adults _____ Children_____

Buying __ Own__ Renting__ Landlord: _____Phone:_____

His DL#_____ Her DL#_____

His SSN: _____ Her SSN: _____

EMPLOYMENT INFORMATION:

His:
Employer: _____

Address: _____

Telephone #: _____

Her:
Employer: _____

Address: _____

Telephone: _____

OUT OF DISTRICT CUSTOMERS WILL PAY AN OUT OF DISTRICT FEE EQUIVALENT TO THE APPLICABLE TAX RATE ON VALUES ASESSED BY THE COUNTY TAX ASSESSOR.

COMMERCIAL:

Company Name: _____

Service Address: _____

Billing Address (if different): _____

Telephone: _____ Fax: _____

No. of Employees: _____ Contact Person: _____

_____
CUSTOMER SIGNATURE

_____ **I DO NOT WANT MY PERSONAL/BILLING INFORMATION TO BE GIVEN OUT**

**********OFFICE USE ONLY**********

Paid: _____
Date: _____
Ck#: _____

Previous Meter Reading: _____
Account #: _____
Route Sequence: _____

Retail Service Agreement

I. PURPOSE. The Quail Creek MUD is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the Quail Creek MUD will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____ PRINT NAME: _____
DATE:_____ ACCT #_____ ADDRESS:_____

INFORMATION REGARDING YOUR WATER AND SEWER BILL

BILLING
Bills are due on the 15th of the month. A late fee of 15% will be added on the 16th and will be due on the 25th of the month. Cut-offs will occur on the 26th of the month or the following business day.

PAYMENTS
Payments can be mailed to the office, made in person during office hours (see hours below) or left in the drop window in front of the office.

There is a fee for payments made by phone, internet or in person using the PSN payment system. If the payment is less than $100, the fee is 2.75% + $.50 of total payment. If the payment is over $100, the fee is 2.75% of total payment.

DEPOSITS/FEES
Deposit: $150.00 – Commercial, residential, sprinkler or bulk – refundable when account is closed. Refund will be applied to final billing.

Water tap - $600.00
Sewer tap – $500.00
Plumbing permit - $150.00

RATES
Water - $15.50 (Base) $1.84 per thousand gallons
Sewer - $15.50 (Base) $1.75 per thousand gallons
Bulk Water - $20.00 per hook up + $1.84 per thousand gallons

Sewer rates are based on your water consumption during the months of November, December, and January every year. New residents will have their sewer bill charge based on a district average.

NOTE: SEWER AVERAGING BEGINS IN NOVEMBER AND ENDS IN JANUARY. MAKE SURE ALL LEAKS AND DRIPS ARE FIXED BEFORE NOVEMBER. YOU ARE RESPONSIBLE FOR ANY WATER THAT GOES THROUGH YOUR METER DURING THIS TIME.

MISCELLANEOUS FEE
$8.50 – CPL & VEC for street lights
Homeowner's Association - $3.50
Volunteer Fire Department - $1.50

GARBAGE
$19.04 – One trash toter
$8.00 - extra trash bin.
Garbage is picked up every Monday. Have toter(s) out before 7 am.

OFFICE HOURS (on-call 24/7)
Monday – Friday 8:00 am to 12:00 pm
1:00 pm to 5:00 pm
Closed 12:00 pm to 1:00 pm for lunch

TELEPHONE NUMBERS
Office: (361) 572-0810
Fax: (361) 572-3993

Please leave your message with the answering service when the office is closed and someone will return your call as soon as possible.

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QUAIL CREEK MUNICIPAL UTILITY DISTRICT
SPRINKLER SYSTEM INSTALLATION REQUIREMENTS

A resident who wishes to install a sprinkler system must first obtain permission from the District. Once this is done, a $900.00 *fee will be paid before installation begins. The above fee will cover the items listed below.

1. 1" meter
2. 1" main tap
3. 1" corp. valve
4. meter box
5. valve cap box
6. pipe and fittings
7. labor for meter & tap installation
8. backhoe use
9. inspection of sprinkler installation

The above will be installed as close as possible to your existing household meter by District employees.

DEFINITION OF RULES:

1. No system will tie in off household meter.
2. System must be installed by licensed irrigator.
3. No system will be installed without a pvb backflow preventer. Customer to provide and install.
4. No system will be installed without District permission.
5. No system will be installed without a plumbing permit.
6. No system will be covered up before psi test and inspection

*FEE BREAKDOWN:

1. *$600 water tap fee*
2. *$150 plumbing permit*
3. *$150 deposit on new account*

$900 total

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WATER AND SEWER RATES

EFFECTIVE OCTOBER 2010

WATER RATES

¾" METER = WATER BASE RATE OF $15.50 + $1.84 PER THOUSAND GALLONS
1" METER = WATER BASE RATE OF $30.39 + $1.84 PER THOUSAND GALLONS
2" METER = WATER BASE RATE OF $83.97 + $1.84 PER THOUSAND GALLONS
3" METER = WATER BASE RATE OF $161.90 + $1.84 PER THOUSAND GALLONS
4" METER = WATER BASE RATE OF $249.56 + $1.84 PER THOUSAND GALLONS
6" METER = WATER BASE RATE OF $493.08 + $1.84 PER THOUSAND GALLONS

WASTEWATER RATES

****SEWER AVERAGE FOR NEW CUSTOMERS IS 5500 = $25.13****

¾" METER = SEWER BASE RATE OF $15.50 + $1.75 PER THOUSAND GALLONS
1" METER = SEWER BASE RATE OF $26.20 + $1.75 PER THOUSAND GALLONS
2" METER = SEWER BASE RATE OF $64.31 + $1.75 PER THOUSAND GALLONS
3" METER = SEWER BASE RATE OF $119.82 + $1.75 PER THOUSAND GALLONS
4" METER = SEWER BASE RATE OF $230.72 + $1.75 PER THOUSAND GALLONS
6" METER = SEWER BASE RATE OF $355.50 + $1.75 PER THOUSAND GALLONS

Surcharge for excessive strength wastewater calculated are based on actual BOD and TSS concentration

Out of district customers will pay an out of district fee equivalent to the applicable tax rate on values assessed by the county tax assessor.

Commercial /Industrial rates will be in effect for any connection other than SFR (Single-Family Residents), and as approved by the Texas Natural Resource Conservation Commission and the Quail Creek Municipal Utility District Board of Directors