

INFORMATION REGARDING YOUR WATER AND SEWER BILL

BILLING

Bills are due on the 15th of the month. A late fee of 15% will be added on the 16th and will be due on the 25th of the month. Cut-offs will occur on the 26th of the month or the following business day.

PAYMENTS

Payments can be mailed to the office, made in person during office hours (see hours below) or left in the drop window in front of the office.

The fee for payments made by internet or in person using the CUSI payment system is 2.75%. ****MAKE SURE PAYMENTS ARE GOING THROUGH OUR WEBSITE WWW.QCMUD.COM AND NOT WWW.DOXO.COM**

DEPOSITS/FEES

Deposit: \$150.00 – Commercial, residential, sprinkler or bulk – refundable when account is closed. Refund will be applied to final billing.

Water tap - \$600.00
Sewer tap – \$600.00
Plumbing permit - \$300.00
(Total - \$1,650)

RATES

Water - ¾" METER - \$25.21 (Base) \$2.00 per thousand gallons
Sewer - ¾" METER - \$25.21(Base) \$2.00 per thousand gallons
Bulk Water - \$27.00 per hook up + \$5.00 per thousand gallons

Sewer rates are based on your water consumption during the months of **November, December, and January** every year. New residents will have their sewer bill charge based on a district average.

NOTE: SEWER AVERAGING BEGINS IN NOVEMBER AND ENDS IN JANUARY. MAKE SURE ALL LEAKS AND DRIPS ARE FIXED BEFORE NOVEMBER. YOU ARE RESPONSIBLE FOR ANY WATER THAT GOES THROUGH YOUR METER DURING THIS TIME.

MAINTENANCE FEE \$10.00

CPL & VEC for Street Lights & Security - \$3.50
Homeowners' Association - \$3.50
Volunteer Fire Department - \$1.50
Park Fund - \$1.50

GARBAGE

\$ 20.86 – One trash tote
\$ 11.55 - extra trash tote

Garbage is picked up every Monday. Have tote(s) out by 5:45 am with the lid opening facing the road. At times, trash pick-up may take up to two days and pick up route may change.

OFFICE HOURS (on-call 24/7)

Monday – Friday 8:00 am to 12:00 pm
1:00 pm to 5:00 pm
Closed 12:00 pm to 1:00 pm for lunch

TELEPHONE NUMBERS

Office: (361) 572-0810
Fax: (361) 572-3993

Please leave your message with the answering service when the office is closed and someone will return your call as soon as possible.